

Thank you

Thanks again for buying your garden furniture from Kingsley Smythe. We are delighted to have you as a customer.

Should you have any questions or concerns at all we are always on hand to advise and assist you. Please feel free to contact us at any time but do be aware that we are a small family team and in the spring / summer months we can be exceptionally busy! However we will always get back to you as soon as we can.

Enjoy your furniture!

Leave us a review...

We would love to hear about your experience with Kingsley Smythe, feedback is very important to us especially as a family run business as it helps us to improve our customer service. Please use the QR code where you will be able to leave us a review.



Thank you

for buying from Kingsley Smythe

Not only have you purchased quality furniture built to last but also supported a family run business.

There are varied views on aftercare when it comes to caring for your furniture but we have put some points together to advise on the best way to care for your new teak furniture and what to expect.



Our commitment to sustainability

We know how important it is to look after our planet, and we think it imperative that we 'do our bit' in operating a sustainable business. Working with the Tree4Trees plantation programme, we've partnered with local Indonesian communities to renew the environment through reforestation services.

Tree4Trees™ is a programme running under the Sustainable Green Earth Foundation which is a non-profit organisation. Tree4Trees™ operates in Indonesia – from where we source our Teak and create our garden furniture. Tree4Trees™ partners with local Indonesian communities to renew the environment through reforestation and offers education and other related services. The great work being done by Tree4Trees™ is funded by a portion of the revenue from every piece of furniture made and sold within the Trees4Trees™ programme.



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Cleaning and caring for your new teak furniture

Teak contains high levels of natural oil and it is also a tightly grained wood. This means that teak is exceptionally hard wearing and has its own natural protection against all weathers. **This is why teak is the ideal choice for garden furniture.**

Having this high level of natural protection means that you can quite happily leave your furniture outside all year round, uncovered and it will be perfectly fine with that.

Some people do prefer to cover their furniture mainly to protect it from bird deposits and general garden debris – leaves etc.

If you are planning on covering your furniture it is important to use a breathable weather cover. Please don't use a non-breathable cover such as PVC, as this will cause the wood to 'sweat' leading to surface mould or 'black spotting'. (See the accessories section of our website for suitable covers).



Cleaning your teak furniture

You should clean your furniture from time to time as and when it needs it. It would be good practise to remove bird dropping as soon as possible as they can bleach or stain the wood if left in place although, as the wood ages, any such stains would fade as the teak turns naturally to an attractive silvery grey.

All you need to clean your teak furniture is warm soapy water and a cloth. If dirt has built up on the furniture over a period of time – over winter for instance – and is proving stubborn to shift, then you may need to use a soft bristle scrubbing brush rather than just a cloth.

After washing simply rinse the wood off with a bucket of clean water or a garden hose to remove any residues.

Teak oil

Many people mistakenly believe that they need to protect their garden furniture by applying a teak oil. We recommend that you don't do this. The teak wood has its own highly effective natural oils which already give it great protection. Adding other oils can make the surface sticky which then traps dust and dirt. Ultimately the longevity of your furniture could be adversely affected as a result. Over time your furniture will age naturally to an attractive silvery grey.

If you really do not want your teak furniture to age naturally (or if, in the future, you want to return your furniture from its silver-grey patina to a newer looking teak colour) then you will want to use teak oil.

Teak oils are really only colourants which sit on the surface of the furniture and so will likely need to be reapplied over time. Before applying the oil, wash the furniture down and allow it to dry fully and always follow the manufacturer's instructions.

Teak sealants

If you are applying a sealant, wash the wood and allow it to dry completely before application. Always follow the manufacturer's instructions.

Please note that the application of sealants or oils will invalidate your rights to return, please refer to our terms and conditions for more information.

After delivery

It is important to remember that your new teak furniture it is made from a natural material and as such the wood will go through an initial settling phase as it adjusts to the change in atmosphere and temperature; hot to cold and damp to dry.

During this period you may see small surface cracks appear. This is completely normal and does not affect the furniture. The small surface cracks will open and contract with changes in the weather but will eventually settle after around three months.



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